



NARSA, The International Heat Transfer Association
3000 Village Run Rd, Ste 103, #221
Wexford, PA 15090-6315

phone: 412.847.5747
fax: 724.934.1036

For release: January 2010

Looper Servicenter Earns Certification

Glenn Looper, owner of Looper Servicenter, 324 N. Stonestreet Ave., Rockville, MD 20850, is pleased to announce that his engine cooling service and repair shop has recently been designated as a NARSA Certified Heavy-Duty Radiator Repair Shop©. Along with the shop certification, employee Antonio Disonglo was also certified as a NARSA Heavy-Duty Radiator Repair Technician©.

NARSA – The International Heat Transfer Association, the industry’s most respected nonprofit association serving engine cooling specialists since 1954, unveiled the certification program as a way of testing and ultimately certifying the repair skills of HD radiator technicians as well as the ability of each of their employers’ shops to perform heavy-duty and industrial radiator repairs. The program consists of a 25-page instruction manual, which is highly detailed in content and fully illustrated, and an accompanying certification test, to be taken by each technician applicant. Once a shop has been NARSA HD Certified© according to the program guidelines, a shop technician may apply for certification.

The Association introduced the Heavy-Duty Radiator Repair Technician Certification Program© to help its members prove they are the “best of the best” when it comes to servicing or repairing heavy-duty or industrial heat exchange equipment. This program enforces strict guidelines and equipment requirements upon those shops and technicians wishing to obtain certification, and radiator repair shops requesting certification must adhere to these stringent set of guidelines in order to be considered for the program. Heavy-duty radiator repair technicians hoping to be certified must study a procedures manual, practice and hone their HD radiator repair skills, and then pass a comprehensive exam before being awarded the NARSA HD Certified© designation.

In addition, the NARSA HD Certification© effort increases the professionalism and technical abilities of those served by the Association. Perhaps more importantly, however, in recent years many states and local municipalities have passed tough consumer protection legislation mandating that virtually all types of motor vehicle repair shops — including radiator repair shops — employ mechanics that are ASE-certified in their field. In addition, in many instances certified mechanics must complete additional hours of continuing education every year to remain in compliance. NARSA is a strong supporter of ASE certification, but the organization feels just as strongly that such certification does not necessarily address the specific needs and technical abilities of radiator repair technicians. As such, it is the belief of the Association that the NARSA HD Certification© will one day become recognized as the preferred method for meeting these requirements and remaining compliant, where applicable.

For additional information, please contact Glenn Looper at 301-762-9333 or contact the NARSA National office by telephone at 412-847-5747 or info@narsa.org.

###